

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of :
HAWKES, RYCHARDE JEFFERY *et al.* : Confirmation No. 1484
U.S. Patent Application No. 09/977,501 : Group Art Unit: 2143
Filed: October 16, 2001 : Examiner: Jude Jean Gilles
For: **CONTENT PROVIDER ENTITY FOR COMMUNICATION SESSION**

Declaration Under 37 C.F.R. §1.131

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I, Robert Francis Squibbs, based on information and belief, do hereby declare that:

1. I am a patent attorney registered to practice in the U.K. and employed by Hewlett-Packard Company (HP), a wholly owned subsidiary of Hewlett-Packard Company.
2. In the course of my representation of HP, I was requested to prepare a patent application based on an invention disclosure submitted by Rycharde Jeffery Hawkes, Lawrence Wilcock, and Colin Andrew Low. After receipt of the disclosure and approval for patenting, preparation of the U.K. patent application was entered into our docketing system in order that preparation could be scheduled among other applications awaiting to be drafted and taken up in order as other application prosecution work allowed. In due course, I prepared a patent application which was filed in the U.K. Patent Office and which corresponds to U.K. Application No. 0025454.0 (the U.K. Application) filed on October 17, 2000. U.S. Patent Application having a serial number of 09/977,501 (the '501 application) was filed on October 16, 2001 and claims priority to the U.K. Application.
3. Prior to February 29, 2000, I received a disclosure of the invention in the form of a document entitled, "A Web Interaction System." Attached as Exhibit A is a copy of the disclosure document. Exhibit A describes a Web Interaction system created for CRM, E-commerce, and customer interaction applications and services.

4. Prior to February 29, 2000, I received additional disclosure of the invention in the form of a document outlining potential patent claims entitled, "Appendix 1 - Potential Patent Claims." Attached as Exhibit B is a copy of the document.

5. Attached as Exhibit C is a copy of an email message I received prior to February 29, 2000 from one of the inventors providing me a copy of Exhibits A and B.

6. During the period between just prior to February 29, 2000 until October 17, 2000, I worked with the inventors and drafted the U.K. application. During the afore-mentioned time period, I employed reasonable attorney diligence in preparing the application by working reasonably hard on the application during the continuous critical period. During the critical period, I maintained a reasonable backlog of unrelated cases which I took up in order and carried out expeditiously. During the afore-mentioned time period, I received another detailed document, attached as Exhibit D hereto, describing information related to the Exhibit B document. Attached Exhibit E is a screenshot of the Microsoft Word file properties dialog displaying the date of creation of the file corresponding to Exhibit D. Attached as Exhibit F is a copy of a version of the specification and drawings which I drafted and transmitted to the inventors requesting review thereof for the above-identified application. During the afore-mentioned time period, the inventors reviewed the application in order to provide comments and corrections to myself. During the afore-mentioned time period, I requested the inventors to review a revised version of the claims of the application prior to filing the application.

7. During the period between just prior to February 29, 2000 until October 17, 2000 and in accordance with HP standard application procedures, I proceeded to direct the filing of the U.K. application with the U.K. Patent Office on October 17, 2000. Attached as Exhibit G is a copy of an email message I transmitted to the inventors requesting the revised review.

8. Attached as Exhibit H is a table comparing the elements of claims 19 and 36 with the corresponding conception identified in Exhibits A and B.

9. Exhibits A-C, which relate to the aforementioned conception of the claimed invention followed by diligence until a constructive reduction to practice are hereby incorporated by reference in their entirety herein, correspond to the invention broadly disclosed and claimed in the above-identified patent application. Actual dates of Exhibits A-C have been removed, but are prior to February 29, 2000. Exhibits D, E, F, and G, which relate to the aforementioned

diligence until constructive reduction to practice are hereby incorporated by reference in their entirety herein, correspond to the invention broadly disclosed and claimed in the above-identified patent application. Further, company proprietary information has been removed from all exhibits.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements are made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.



Robert Francis Squibbs

Date: 15 November 2006

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